



27th May 2020

To Whom It May Concern:

In response to the current coronavirus (COVID-19) outbreak in the UK, we would like to reassure you that the health and welfare of our employees, customers and suppliers is our paramount priority. Qualitech Environmental Services Ltd continue to monitor the most current UK Government guidance to ensure the wellbeing of our partners and people.

In light of recent guidance, we have taken the decision to implement working from home procedures for some of our colleagues; and after testing our systems we are confident that this will not impact the level of service that we provide.

Normal business operations will continue at our Haydock, Newport, Hartlepool and Deeside site, unless otherwise advised. However, to further support efforts to increase social distancing, where feasible we will use technology to limit face to face meetings.

To date our service levels have not been negatively affected in any way. However, we are continually monitoring the threat, and should the spread of the virus continue to escalate, we have put contingency plans in place to mitigate any challenges that may arise. Sanitisation regimes for vehicles, offices and workplaces have been established and a specific risk assessment for each site to ensure social distancing controls in line with government guidelines.

If you have any concerns or questions please do not hesitate to speak to your contact at Qualitech Environmental Services Ltd, as we are here to you and your organisation during this challenging and uncertain time.

Yours faithfully

A handwritten signature in black ink, appearing to read "Matthew Dodd", written in a cursive style.

Matthew Dodd
Director

A provider of total waste management solutions

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